



Improving Vulnerability
Management for Sphere's
Remote Global Team

Sphere 



At a glance:

Client	Sphere
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Industry	Technology
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Solution	Prism Platform
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Result	Prism helps Sphere coordinate their remote, global team and better manage their IT security processes, from understanding their security weaknesses to collaborating on remediation.
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Challenge:

Sphere, an innovative tech company that has created a new, immersive, and non-linear way of browsing the internet, is a client of our Penetrating Testing and Managed Vulnerability Scanning (MVS) services, delivered through Prism Platform.

Sphere creates immersive online experiences for their diverse range of enterprise clients, which Sphere hosts on their own servers. This makes IT security paramount to protecting not only their own business, but also their clients' reputations.

The team is global and remote, so Sphere is seeking a better way to coordinate remediation efforts and manage vulnerabilities within their global IT security infrastructure.

Sphere also requires a better solution for presenting IT security updates to clients; one that doesn't rely on manually creating reports.





Solution:

Sphere now uses Prism Platform to manage results from its penetration tests and vulnerability scans, as well as its global vulnerability and remediation management processes.

Sphere's results are uploaded directly to the platform by Rootshell's RedForce consultants, which provides the Sphere team with a standardized, dynamic, and up-to-date database of their vulnerability data.

The dashboards generate useful insights from Sphere's data, so the Sphere team can see the status of their threat landscape at a glance, such as the number of open critical issues, remediated issues, and whether active exploits are available.

Richard Sacré, Sphere's IT and Operations Director, said Prism's dashboards are "vital for us to understand and manage our weaknesses".

Prism also allows the Sphere team share IT security insights with third-parties. Richard said, "I love the Prism interface, it looks slick and professional for our clients."

The platform's automated reports make presenting their vulnerability data effortless, saving the Sphere team the time it takes to manually create their own.

Prism also empowers Sphere's remote team, allowing those who are located across the world to collaborate more effectively. Issues can easily be assigned to colleagues, and collaboration can take place within the platform.



"Prism has revolutionized how we coordinate our global, remote team. Delegating and tracking issues has never been easier."

Richard Sacré, IT and Operations Director



Partnership:

The Rootshell team supported Sphere throughout the implementation of Prism Platform. Rootshell's Client Engagement Team ensured Sphere's successful onboarding, and ongoing support is provided by Sphere's Account Manager, so the Sphere team can quickly make use of Prism's newest features as soon as they are released.

Sphere can ask Rootshell's RedForce consultants questions about specific issues directly in the platform, which aids seamless communication and creates useful paper trails that are far easier to track than back-and-forth emails.





Prism Platform is very useful for coordinating a global, remote team, and invaluable at helping us stay on top of our critical issues and delegating them accordingly.

Richard Sacré, IT and Operations Director



Key Takeaways:

- Prism Platform provides a standardized, dynamic, and up-to-date database for any type of vulnerability data
- The platform's dashboards enable users to see the status of their threat landscapes at a glance
- Prism automatically generates useful reports, saving teams the time it takes to manually create their own

Contact us today to discover
how Prism Platform puts you at
the center of your threat
universe

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