



Consolidating Regional Security Data to Accelerate Remediation for a Global Luxury Retailer



At a glance:

Client World Top 5 Luxury Retailer

Industry Luxury Retail

Solution The Rootshell Platform

- Result
- Consolidated penetration testing results from the client's global network of security teams, who each work with different cyber security vendors
 - Removed the need for the client's teams to manually handle vast amounts of pen testing data, increasing the speed at which teams can respond to critical issues
 - Enhanced the Global Security Team's visibility of its security posture as a whole

Challenge:

With an extensive network of offices worldwide, our client, who is one of the top five largest luxury retailers in the world, possesses a vast and complex digital infrastructure. To maintain its estate, the client has a number of regional security teams, who each work with different cyber security vendors to conduct a large number of penetration tests each year.

This siloed approach to cyber security presents challenges for the client's Group Security Team. Manually amalgamating results from different vendors is time-intensive, and it is difficult to track the progress of multiple remediation processes, of which there could be several ongoing at any given time.

The team were concerned that their current way of managing multiple vendors was limiting the speed at which they could action pen test results and resolve issues. The client was determined to find a better solution that could streamline remediation management and accelerate the entire process.



Solution:

The client has transformed the management of its pen testing services using the Rootshell Platform; a vendor-agnostic platform that consolidates and automates remediation management within a single pane of glass.

The Platform provides the client with a centralized location for all its pen test results. In just a few clicks, the client can access results from any of its vendors in one consistent format, eliminating the need for manual data handling and relieving the team of repetitive tasks.

The platform's dashboard provides the client with immediate insight into the progress of its remediation processes. The team can see at a glance how many issues are outstanding or have been remediated, broken down by risk level. They can also assign issues to colleagues straight from the platform and track the progress of remediation efforts against agreed timeframes. Trending data graphs further enhance the client's situational awareness by illustrating how its security posture is improving as a whole, which is proving far more insightful than viewing results on a vendor-basis. Being able to effortlessly measure the success of its remediation processes also helps the client demonstrate the return-on-investment for vulnerability management to its executives.

One of the most impactful outcomes for the client is the increased speed at which the team can respond to vulnerabilities. Not only have the platform's powerful automation features made more time available for fixing issues; The Rootshell Platform's email notifications alert the team as soon as critical issues are added, as testers upload them in real-time.



The Platform has given us a new level of visibility of our remediation efforts. As well as integrating our global network of security teams, it has simplified, and even removed, otherwise time-consuming processes. This has empowered our security team to focus less on data handling and more on planning and managing remediation.



Partnership:

Our partnership goes beyond providing the Platform as an excellent remediation management solution. Considered as a valuable extension of our client's security team, we provided support and consultancy for its regional teams around the world, helped migrate historical results into the platform, and ensured users were successfully onboarded, so they could instantly benefit from the platform's capabilities.

Key Takeaways:

- The Rootshell Platform can consolidate vast amounts of penetration testing data, in any format, from any cyber security vendor.
- The platform removes the need for manual data handling by providing a centralized place for results in a unified format.
- The Rootshell Platform's powerful dashboard gives teams immediate insight into the status of their remediation processes, empowering teams to respond to critical issues faster.

Contact us today to discover
how The Rootshell Platform
puts you at the center of your
threat universe

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