



Improving Vulnerability  
Management for Sphere's  
Remote Global Team

Sphere 



## At a glance:

Client	Sphere
Industry	Technology
Solution	The Rootshell Platform
Result	The Rootshell Platform helps Sphere coordinate their remote, global team and better manage their IT security processes, from understanding their security weaknesses to collaborating on remediation.

## Challenge:

Sphere, an innovative tech company that has created a new, immersive, and non-linear way of browsing the internet, is a client of our Penetrating Testing and Managed Vulnerability Scanning (MVS) services, delivered through Rootshell's Platform.

Sphere creates immersive online experiences for their diverse range of enterprise clients, which Sphere hosts on their own servers. This makes IT security paramount to protecting not only their own business, but also their clients' reputations.

The team is global and remote, so Sphere is seeking a better way to coordinate remediation efforts and manage vulnerabilities within their global IT security infrastructure.

Sphere also requires a better solution for presenting IT security updates to clients; one that doesn't rely on manually creating reports.





## Solution:

Sphere now uses The Rootshell Platform to manage results from its penetration tests and vulnerability scans, as well as its global vulnerability and remediation management processes.

Sphere's results are uploaded directly to the platform by Rootshell's RedForce consultants, which provides the Sphere team with a standardized, dynamic, and up-to-date database of their vulnerability data.

The dashboards generate useful insights from Sphere's data, so the Sphere team can see the status of their threat landscape at a glance, such as the number of open critical issues, remediated issues, and whether active exploits are available.

Richard Sacré, Sphere's IT and Operations Director, said the platform's dashboards are "vital for us to understand and manage our weaknesses".

The Rootshell Platform also allows the Sphere team share IT security insights with third-parties. Richard said, "I love the platform interface, it looks slick and professional for our clients."

The platform's automated reports make presenting their vulnerability data effortless, saving the Sphere team the time it takes to manually create their own.

The platform also empowers Sphere's remote team, allowing those who are located across the world to collaborate more effectively. Issues can easily be assigned to colleagues, and collaboration can take place within the platform.



"The Rootshell Platform has revolutionized how we coordinate our global, remote team. Delegating and tracking issues has never been easier."

Richard Sacré, IT and Operations Director



## Partnership:

The Rootshell team supported Sphere throughout the implementation of the platform. Rootshell's Client Engagement Team ensured Sphere's successful onboarding, and ongoing support is provided by Sphere's Account Manager, so the Sphere team can quickly make use of platform's newest features as soon as they are released.

Sphere can ask Rootshell's RedForce consultants questions about specific issues directly in the platform, which aids seamless communication and creates useful paper trails that are far easier to track than back-and-forth emails.







Rootshell's Platform is very useful for coordinating a global, remote team, and invaluable at helping us stay on top of our critical issues and delegating them accordingly.

Richard Sacré, IT and Operations Director



## Key Takeaways:

- The Rootshell Platform provides a standardized, dynamic, and up-to-date database for any type of vulnerability data
- The platform's dashboards enable users to see the status of their threat landscapes at a glance
- The platform automatically generates useful reports, saving teams the time it takes to manually create their own

Contact us today to discover how The Rootshell Platform puts you at the center of your threat universe.

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